

Services for registered patients

Operating as your local GP practice, The Hill General Practice offers a range of health services to registered patients, including:

- Advice and treatment for general health problems
- Vaccinations and immunisations, including flu jabs
- Contraceptive services, including emergency contraception
- Maternity services (including ante and post natal care)
- Cervical screening services
- Stop smoking advice and support
- Chronic disease management e.g. asthma, diabetes
- Weight loss advice
- Management of patients with drug and alcohol misuse issues
- Health promotion and disease prevention services
- Yellow fever clinic

Urgent Care Centre

The Hill General Practice also has an Urgent Care Centre that may be able to help. The Urgent Care Centre is open every day (Monday to Sunday) from 8am to 8pm and can see both registered and un-registered patients without an appointment for the treatment of minor injuries and illnesses. However, registered patients can only use the walk in facility if there is an emergency, otherwise they need to pre book their appointments, to avoid waiting and so that they can choose their preferred clinician.

We offer the following services to both registered and walk-in patients:

- Treating minor injuries including: minor burns, cuts, grazes and infections, bites, stings and minor head injuries
- Treating minor ailments and health conditions including: colds, stomach upsets, back pain etc.
- Emergency contraception

How to find the practice:

There is some free limited car parking available at the centre.



Opening hours

Monday to Sunday
8am – 8pm (including all bank holidays)

For urgent advice and treatment when our centre is closed, please call 0845 608 0461.

The Hill General Practice

Sparkhill Primary Care Centre
856 Stratford Road, Sparkhill
Birmingham B11 4BW

Tel: 0345 111 1310

Fax: 0121 246 9140

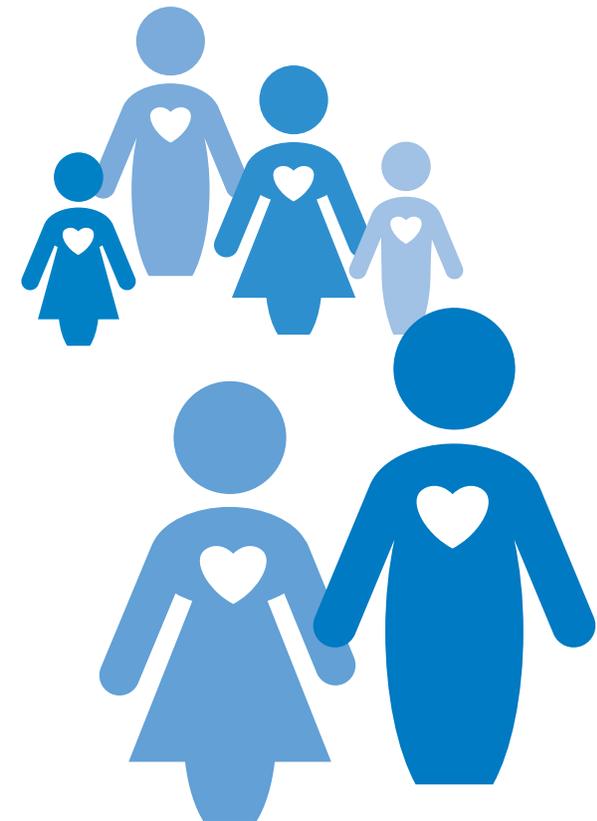
Email: enquiries.hillgp@nhs.net

www.hillgp-bham.nhs.uk



The Hill General Practice

A guide to becoming a registered patient



The Hill General Practice

The Hill General Practice is operated by Care UK, a leading independent provider of health and social care services on behalf of the NHS. The practice is located within Sparkhill Primary Care Centre on Stratford Road, in the Sparkhill area.

The practice serves patients living in the Sparkbrook and Springfield area. All doctors, nurses and staff at The Hill General Practice are committed to providing you with an outstanding, family-friendly service.

As a registered patient, you will be able to see a GP within 48 hours or a health care professional within 24 hours. In addition, you will be able to see a GP of choice within seven days and book appointments up to four weeks in advance.

Walk-in patients have access to treatments for minor illness and minor injuries; however as a registered patient you will have access to a full range of other healthcare services such as NHS approved vaccinations and management of chronic and long term illnesses.



How to register as a patient

You may register with us as an NHS patient if you are normally a resident in the practice boundary area.

You will be required to fill in a registration form, medical questionnaire and produce proof of address and identity. As part of our registration process, you will be required to have a health check with the nurse or health care assistant, this is so that we have as much information about your health as possible, to ensure that we provide you with the best care possible. (Please note: we cannot prescribe medication for you until you have seen a doctor.)

Doctors

The centre has a range of both male and female GP's who are highly skilled and pride themselves on providing the best advice and quality care.

If you have a particular preference for a practitioner or would prefer to see a specific gender doctor (male or female) for any reason, please explain this to the receptionist when you register or make an appointment with the centre and they will endeavour to arrange this for you.

Practice nurses and nurse practitioners

The practice's nursing team provides a wide range of clinical and chronic disease services, and other clinical services such as ECGs, dressings, blood tests, patient registration checks and advice to patients. The nurse practitioner provides a high standard of service including treatment and prescriptions for minor injuries and minor illnesses.

What to do when the Centre is closed?

The centre is open every day (Monday to Sunday) between 8am to 8pm. Patients requiring urgent medical attention after these times should call the out-of-hours service on 0845 608 0461.

Interpreting services

Interpreting services are available at the centre. Should you require interpreting assistance to register or to make an appointment please advise our receptionist so that this can be arranged for you. This may be a telephone interpreting service.

Information about the services we provide at the centre is also available in a range of other languages. Please advise the receptionist or service manager if you require information in another language.

